Paediatric Anaesthetic Department Children and Families Questionnaire

The paediatric anaesthetists are reviewing their service and are looking for ways to improve. We would be very grateful if parents and children would together fill in this form and give it to a member of staff before you leave. This is totally voluntary and we will not be upset if you would rather not complete the form. Thank you very much

Please do not put your name or your child's name on the form.

Μv	child	ďs	age	is:

My child's surgery/procedure is:									
1. Pre-admission					No	Does not apply/ do not know			
Did you receive informat									
If yes, was this by?	Telephone	Written letter/leaflet	Website	Pre-admission visit					
Tick all that apply									
				Yes	No	Does not apply/ do not know			
If yes, was this information helpful?									

Please comment. Could this be improved?

2.	Pre-operative preparation					Yes	No	Does not apply/ do not
Dic	Did your anaesthetist come and see you before the procedure?							know
3.	. In the anaesthetic room							
Were you able to be with your child in the anaesthetic room?								
Did the staff introduce themselves?								
Ho	w would you rate the following?	Poor	Less than satisfactory	Satisfactory	Good	Very good	Excellent	Does not apply/ do not know
a)	Were you made to feel welcome and at ease?							
b)	Did someone explain to you and your child what was going on?							
c)	Was the experience as stress-free as possible for your child?							
d)	Was the experience as stress-free as possible for you?							
e)	Were you satisfied with the way your child was looked after as the anaesthetic began							

 4. Recovery Were you able to visit you child in recovery? Did the anaesthetist visit you after the operation? Did you get clear instructions about how to manage any pain or other problems at home? 					Yes	No	Does not apply/ do not	
							know	
How would you rate your Anaesthetist? Were/did they:		Poor	Less than satisfactory	Satisfactory	Good	Very good	Excellent	Does not apply/ do not know
a)	Friendly and made me/my child feel at ease							
b)	Listen to what I/my child had to say							
c)	Provide useful information and answered any questions							
d)	Spoke clearly in terms that I/my child could understand							
e)	If I needed it, offered me/my child reassurance							
f)	Include my opinions in the decisions made							
g)	Made me/my child feel well looked after							
h)	Gave my child good care before, during and after their operation							
How strongly do you agree or disagree with the following statements		Strongly disagree	Disagree	Mildly disagree	Mildly agree	Agree	Strongly agree	Does not apply/ do not
a)	I was satisfied with the Anaesthetist and would be happy for my child or myself to see them again							know
b)	The anaesthetist treated me/us with dignity and respect							
c)	l/we were given enough privacy by the anaesthetist							